



DANIEL KIBET KOECH

BUSINESS MANAGEMENT CONSULTANT

ABOUT ME

Customer Service Manager, English Language Teacher, Corporate Strategic Manager and Team Leader, Professional Researcher

EXPERIENCE

Covalen Solutions

Customer Satisfier 2023 - 2024

- Listening to customer complaints
- providing solutions for customer satisfaction
- Total Customer Satisfaction
- Program improvement

Teachers Service

Teacher 2010 - 2022

- English Language Teacher
- Head of Language Department
- Sports Coach

Transfedha Kenya

Strategic Manager 2013 - 2022

- Team Leader, Strategy development and Implementation Leader
- Research and Development
- Monitoring and Evaluation
- Total Quality Improvement
- Program Scaling

EDUCATION

Master of Business Administration
Kenyatta University 2016-2021

Bachelor of Education
Moi University 2003-2007

SKILLS

- Total Quality Management
- Risk management
- Profitability
- Technical skills
- Customer satisfaction
- Research and Development

LANGUAGES

- English (Fluent)
- German (Basics)
- Hungarian (Basics)



dkoech1@yahoo.com



+36704014659



Szolnok 5000, Tiszaliget 1